

# Dimmer Products

## **My 5916/17 Unit powers up but can't be controlled**

Use bump buttons to check that output is wired correctly.

If operating in wireless mode, check that SHoW ID and SHoW Key (if used) and universe match your Transmitter and that DMX present light on dimmer is solid blue.

Check that "Wireless" has been selected on Multiverse tab of setup screen.

If operating in wired mode, check that the DMX present light on dimmer is solid green. Check that "Wired" has been selected on Multiverse tab of setup screen.

Check the starting DMX address, and that the lighting controller is outputting that address. Check console patch.

Check polarity of DMX connection. On the XLR5M pin 1 = common, pin 2 = DMX "-", pin 3 = DMX "+

Unique solution ID: #1030

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