

Wireless Products General

My Transmitter (5902, 5903, 5910, 5911, 5912, 7400-5902, 7400-5903) has no obstructions between it and the receivers other than a glass window. Why can I not get signal to my receivers?

Some newer high efficiency glass does not allow RF signal to pass through it. Try moving the Transmitter away from the window and test again. If you are still experiencing issues reach out to support@citytheatrical.com for assistance.

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